



# الشركة آل انديا الحج والمصرة الجندية المحدودة

## ALL INDIA HAJJ AND UMRAH TOURS PVT. LTD

Incorporated under Section 3 of the Indian Companies Act 1956, Recognised by Ministry of Corporate Affairs

### RULES & REGULATIONS

**PAYMENT TERMS:** All Payments should be made through Cash/DD/ Online Transfers favoring "All India Hajj and Umrah Tours Pvt. Ltd".

**CANCELLATION POLICY:** Cancellation charges if any for Hajj/Umrah are chargeable as per airline and hotel norms. Visa stamping fees is NON Refundable. Minimum Air Ticket cancellation & Rescheduling charges 1500 Rs.

**CONDITIONS OF BOOKING:** AIHUT is Travel & Tour operators only, we do not control any Airline, nor we control any Coach Company, Hotel, Transport, or any other service mentioned in the brochure / pamphlet, as they are independently operating agencies. But we take care in selecting the necessary ingredients required for conducting the Tour keeping in mind your benefit & comfort. And just because we select them & inspect them we cannot be responsible for any Delay or Improper services provided by these Independent agencies. Also in case of Injury, Death or Loss / Damage which is caused by the act or default of the management or employees of any Hotelier, Airlines, Coach Operator/ Company who are independent contractors arising outside our normal selection and inspection process. We are not responsible for the delayed / deficient services if any granted by them or / any act or actions of co-travelers which may result in availing the following and / or other services on the Tour.

**CONDITIONS OF TRAVEL:** The Tour Participant will have to strictly follow the Tour program and return to India as per the validity of the Tour. Strict Action will be taken against any person overstaying his VISA and not returning to India as per the tour program.

All Tours are subject to Laws & Rules of RBI Government Of India. The prices quoted in the brochure have been calculated at the rate prevailing at the time of printing of the brochure/pamphlet. The Company reserves the right to amend the Prices published in the brochure/pamphlet In case of currency fluctuations, changes in Airfare and changes in this various cross rates of exchange before the date of departure and to surcharge accordingly. All such increases in price must be paid for in full before departure by the Tour Participant.

**DOCUMENTS NEEDED:** International Passports with minimum Six Months Validity, 6 Photos 6 cm by 4 cm, Signed Umrah Agreement and Application Form. Single male should be above 40 yrs and Ladies any age cannot travel alone.

All Travel partners are requested not to overcharge the clients and not to make false promises and maintain complete transparency with Head Office. If any travel partner is found overcharging the Haji and making false promises his Agency will be blacklisted and banned from doing Umrah business with AIHUT. Also his security Deposit will be forfeited.

IT IS MANDATORY FOR ALL UMRAH PILGRIMS TO FILL & SIGN UMRAH AGREEMENT.

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